



Tim Joppich
Merits Australia
Unit 1/17 -19 Musgrave Ave,
Welland, SA 5007

25th May 2015

Dear Tim,

Reference: testing the Merits Australia W340 Rollator (3 x 8" wheels) to 114 kg user weight, our Laboratory reference is 492352.

This letter is to advise you that this Laboratory has finished testing your product to the following Standard method: ISO 11199-2 – Walking aids manipulated by both arms - Part 2: Rollators.

The official seven (7) page report, dated 18th May 2015 and referencing job number 492352, identifies the sample, the test documents and the testing facility. All conformances with the ISO standards are indicated in the report.

The Merits Australia W340 Rollator (3 x 8" wheels) as represented by the test sample and detailed in the test report, does not comply with the relevant requirements of ISO 11199-2 due to the following:

The test sample was not supplied with any labelling addressing the requirements of the following clauses:

- 6.2 (h) Max width of the rollator
- 6.2 (i) Indoor or outdoor use
- 6.3 Maximum rollator height
- 6.3 Minimum rollator height
- 6.3 Maintenance and cleaning instructions
- 6.3 Instructions for assembly and adjustments
- 6.3 Warning about safe distance between moving and stationary parts
- 6.3 Maximum safe working load for load carrying accessories

Full compliance cannot be granted until the requirements of the above clauses are met with suitable labelling and documentation being supplied with all products made available for sale.

Please do not hesitate to contact us if you have any enquiries or comments regarding the test.

Kind regards,

Wayne Wurfel
Senior Test Technician, Test Laboratory

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